

STUDENT ORIENTATION

FEEDBACK AND DATA



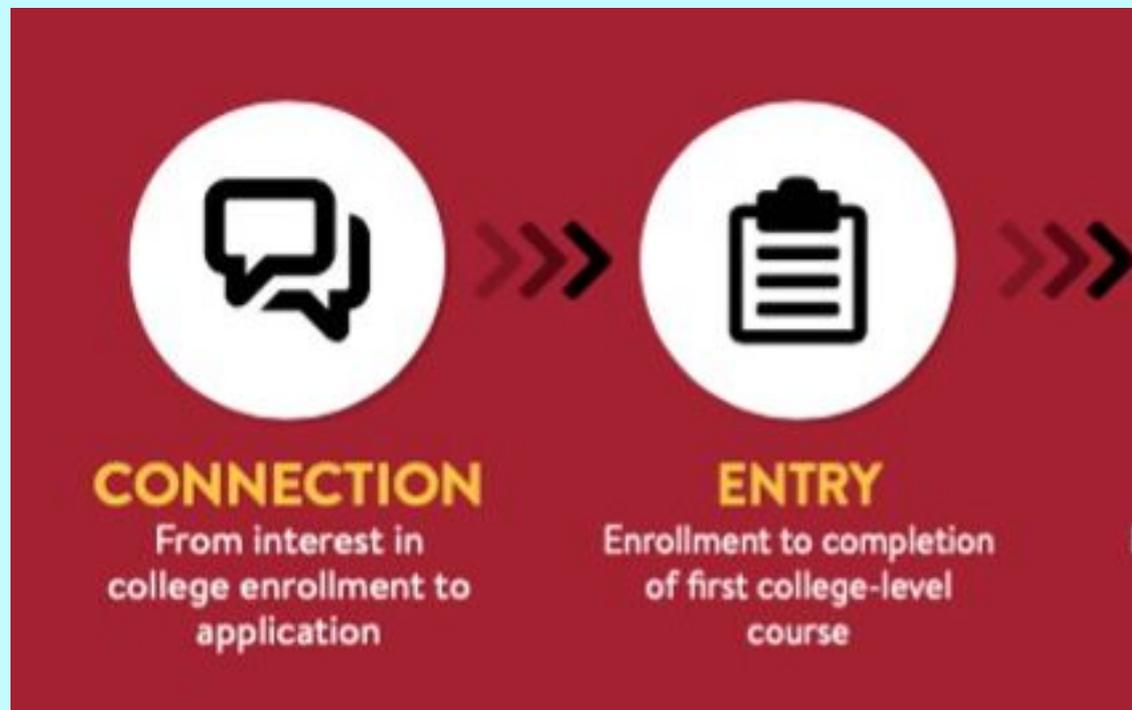
Dokeshia Meacham

*Counselor, Umoja Community
Guided Pathways Onboarding Co-Lead*

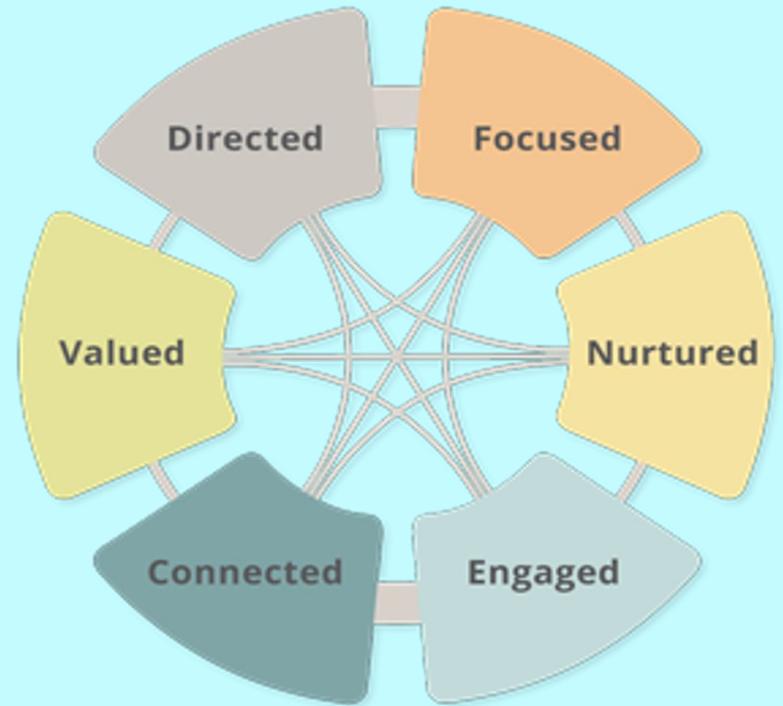
Hilda Fernandez

*English Professor, Puente Community
Guided Pathways Onboarding Co-Lead*

GP Onboarding



Onboarding Objectives



Six Success Factors SM
theRPgroup

Onboarding Goals

Academic Year **2020-2021**

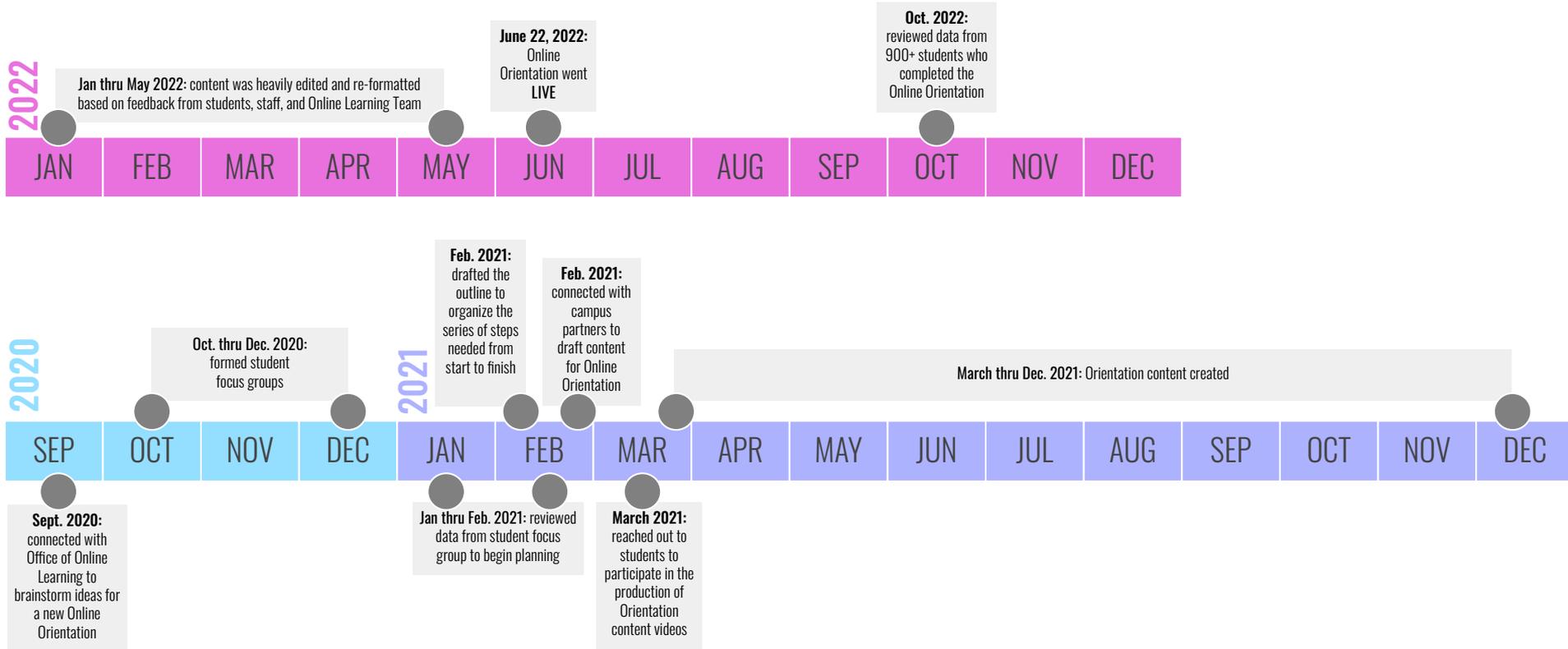
- Build Onboarding Collective
- Identify FC Onboarding Successes
- Identify FC Onboarding Barriers

Academic Year **2021-2022**

- Welcome Email
- AB 705 Videos: ESLL, English, Math
- Online Orientation

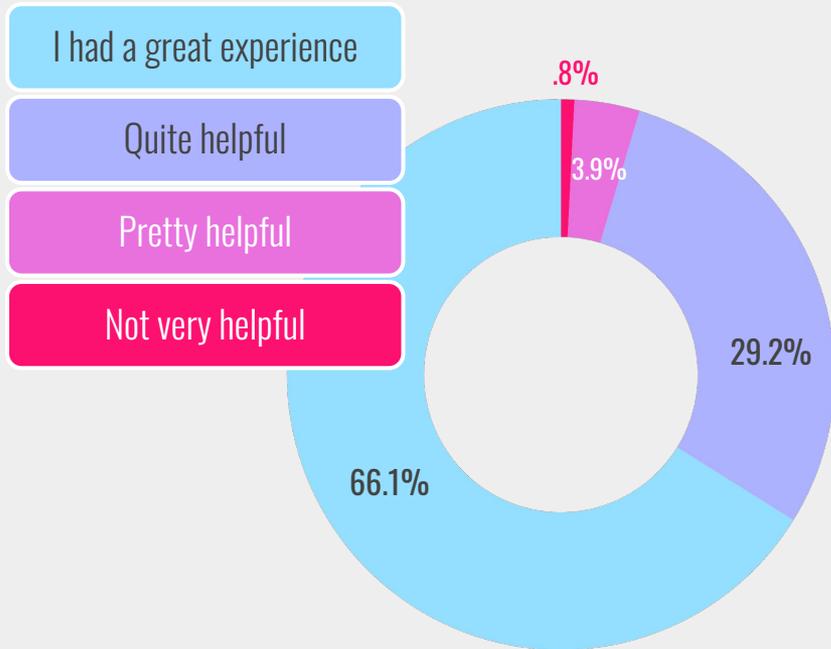
TIMELINE

ONLINE ORIENTATION



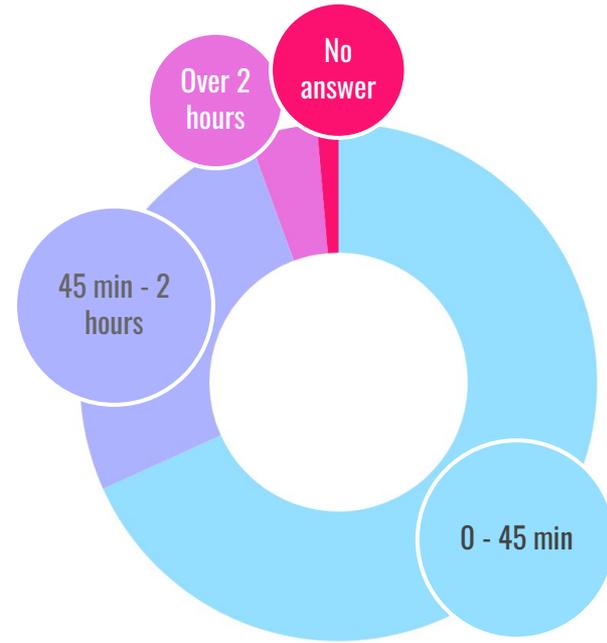
Question 1

How was Orientation overall? Did you find Orientation helpful?



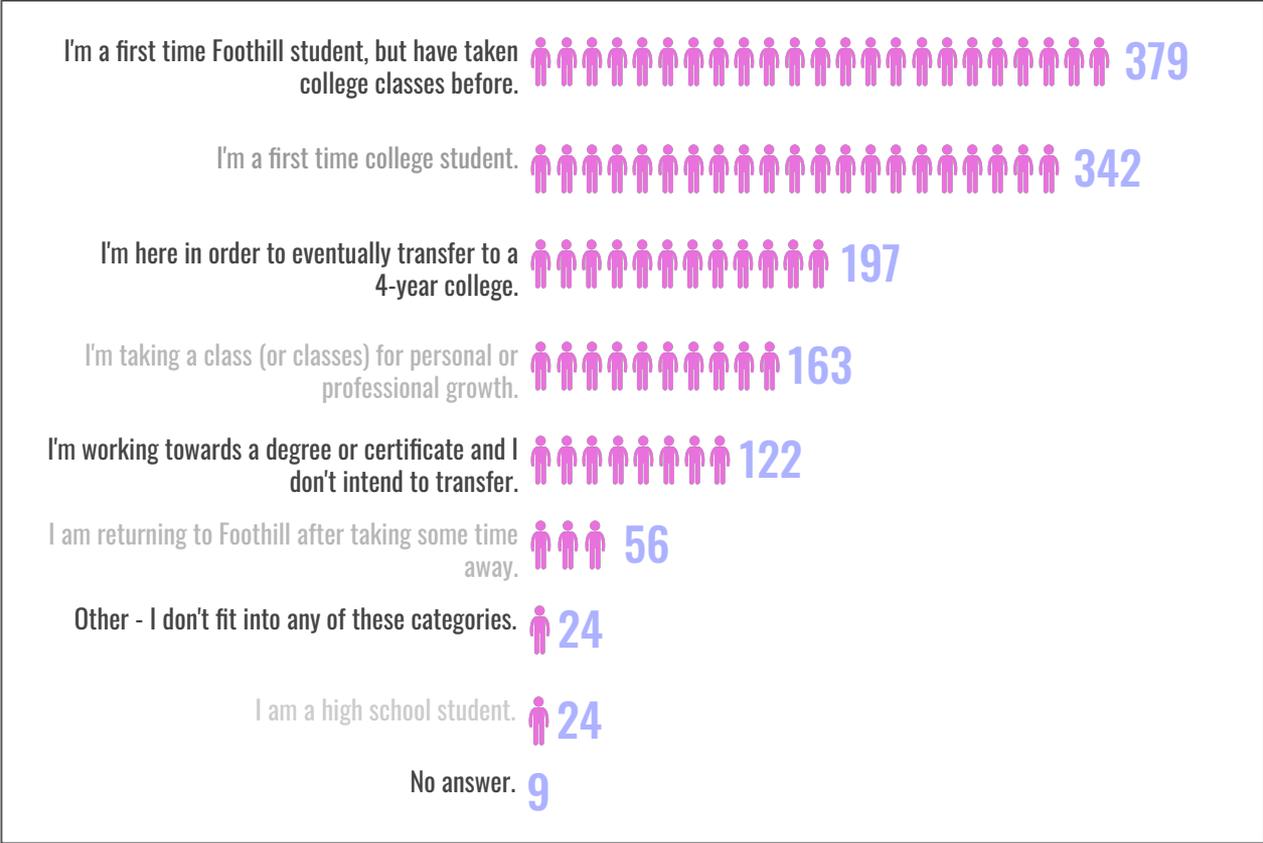
Question 2

How long did it take you to complete this orientation?



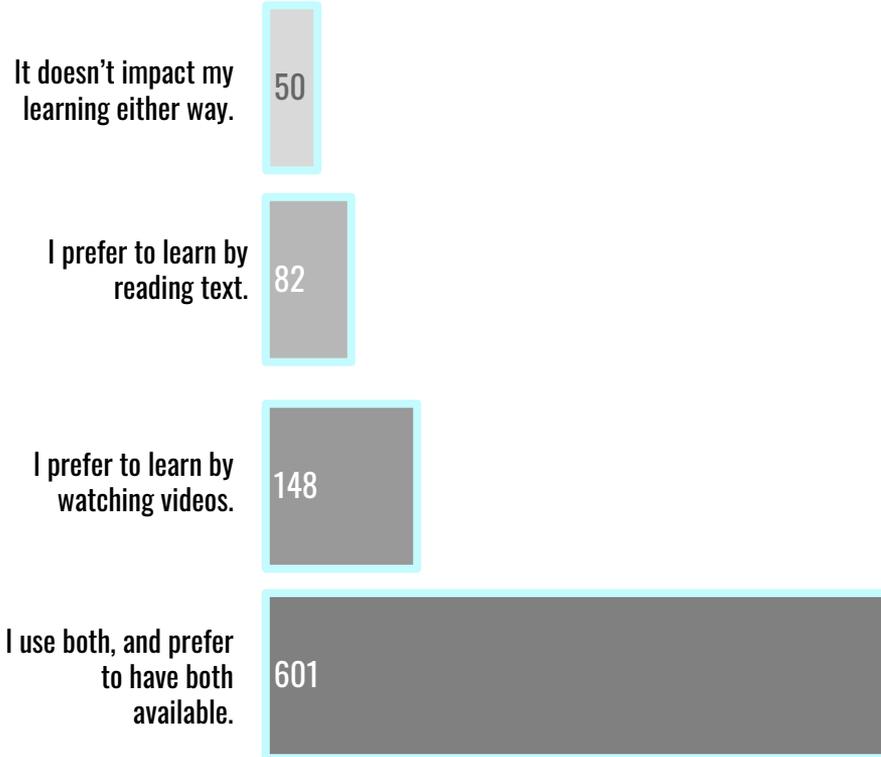
Question 3

How would you describe yourself as a student?



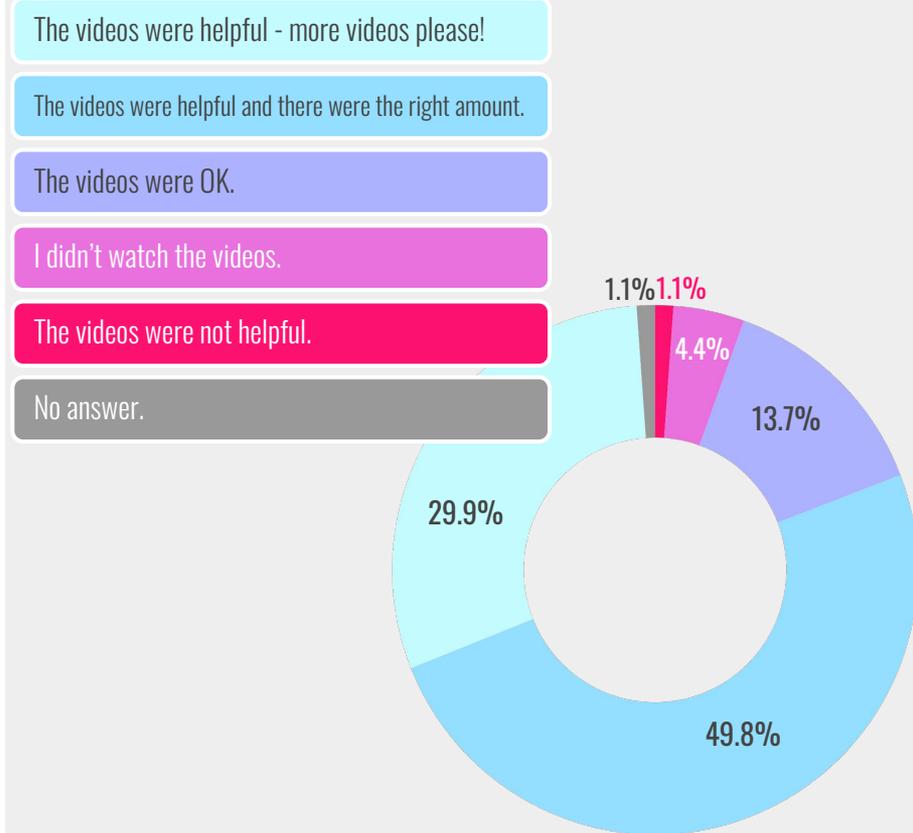
Question 4

In a learning environment, do you prefer watching videos, do you prefer to read text instead, do you like to have both available, or does it not really matter either way?



Question 5

Tell us about the videos in this course.
How much did they support your understanding of the orientation content?



Survey Qt. 2: What topics/content was missing, hard to find, or want more information about when getting started?



REGISTRATION



MONEY



STUDENT LIFE



ONLINE LEARNING



COUNSELING



STUDENT GROUPS



LOCATION + MAPS + CONNECTION



RESOURCES



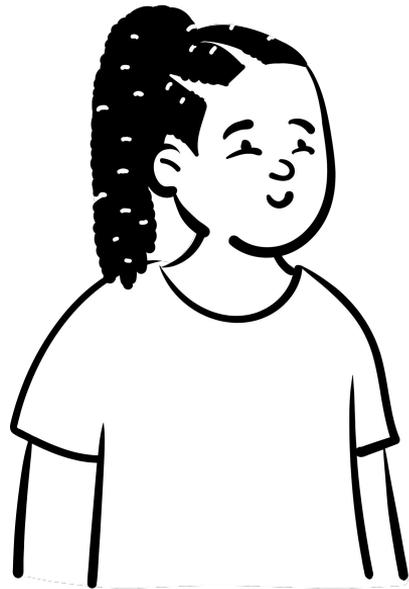
TRANSFER



REGISTRATION

FEEDBACK STUDENT QUESTIONS

1. **What?** Registration Process
2. **Why** is it so complicated to put together a schedule that meets my needs?
3. **How** do we register?
4. **When** do we register?
5. **Who** do we contact when we have registration issues?





STUDENT LIFE



STUDENT SCHEDULE

English 1A

Tuesday/Thursday 10:00-11:50 (Room 6402)

5 units

Math 10

Tuesday/Thursday 1:30-3:45
(Room 5601)

5 units

COMM 2

(Online) asynchronous

5 units



COUNSELING

FEEDBACK

There is uncertainty around how to connect with counselors.

MAIN THEMES STUDENT CONCERNS

How do you find counselors contact information?

What do you do if you cannot get an appointment?

What if there are no available appointments with counselors for new students?

What are ways to get in contact with a counselor when all days are booked/unavailable?





STUDENT GROUPS

FEEDBACK

Students would like more information relevant to their enrollment type.



“One thing I wondered was if it was ok/how things differ if you are **taking classes but not looking to earn a degree** (i.e., to fulfill requirements for a graduate level program)”

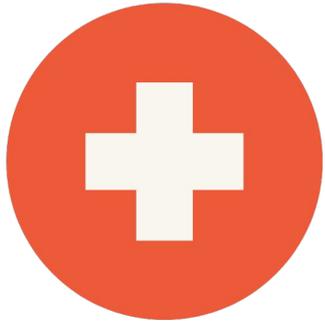
“I think there should be more information about students who may be continuing their education but **already have a bachelor degree.**”

“Something that wasn’t covered in this orientation that should have been includes the process/steps that a high school student taking **dual enrollment** should take.”

“I felt a little confused at some parts because I am not a full-time community college student but am taking summer classes to transfer credits over to a 4-year university. **Sometimes, I did not know what information applies to me.**”



LOCATION + MAPS + CONNECTION



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Our Plan Moving Forward



Year 2022-2023

- New Onboarding Website
- Program Specific Guides & Support
 - Student demographic
- FC Cross-team Collaboration:
 - Consolidate Efforts
 - Streamline Process

Things to Ponder:

Campus Culture: Onboarding students is everyone's responsibility.

- How can all roads lead to college success?
- How can you continue these discussions?
- All ideas are WELCOME!

THANK YOU
SO MUCH

