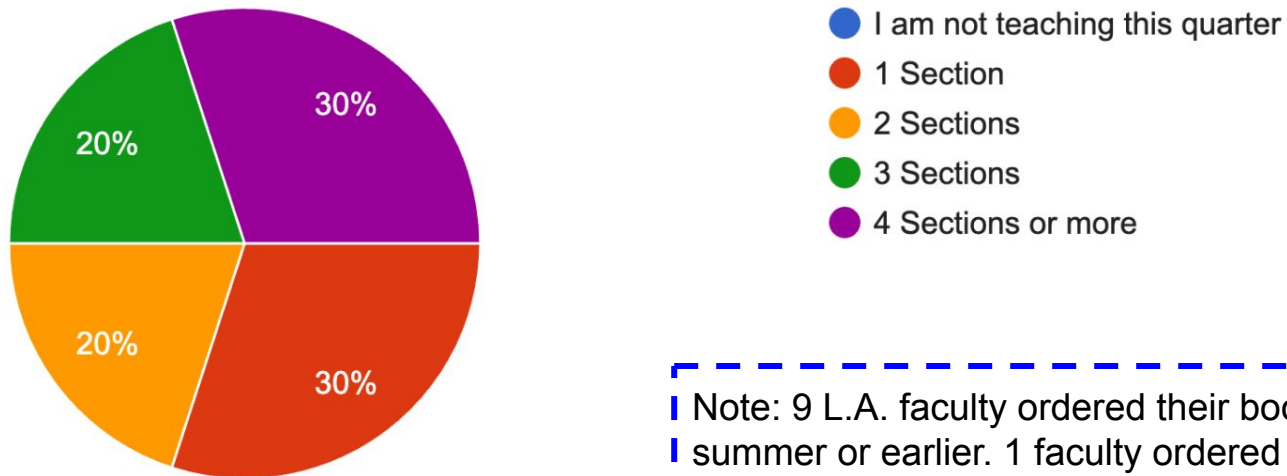


Language Arts Division
Bookstore Survey Fall 23'

How many sections are you teaching during the Fall 2023 quarter?

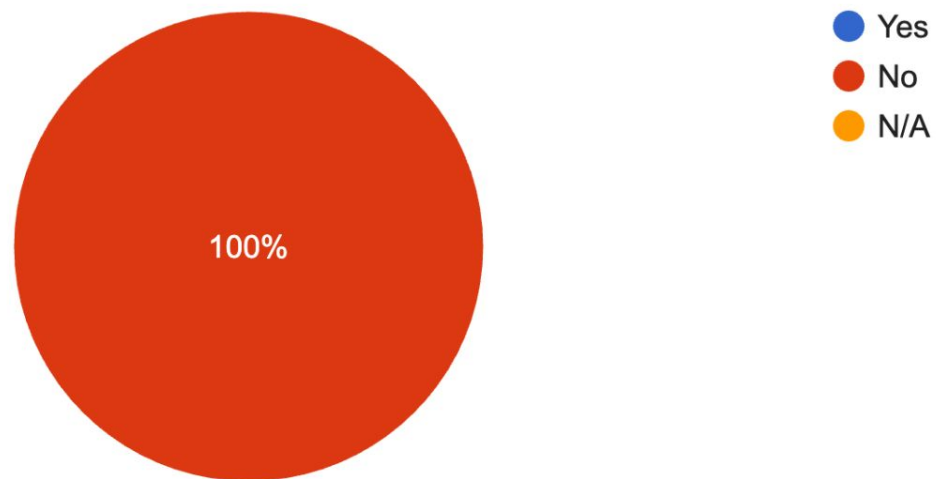
10 responses



Note: 9 L.A. faculty ordered their books during the summer or earlier. 1 faculty ordered their books September

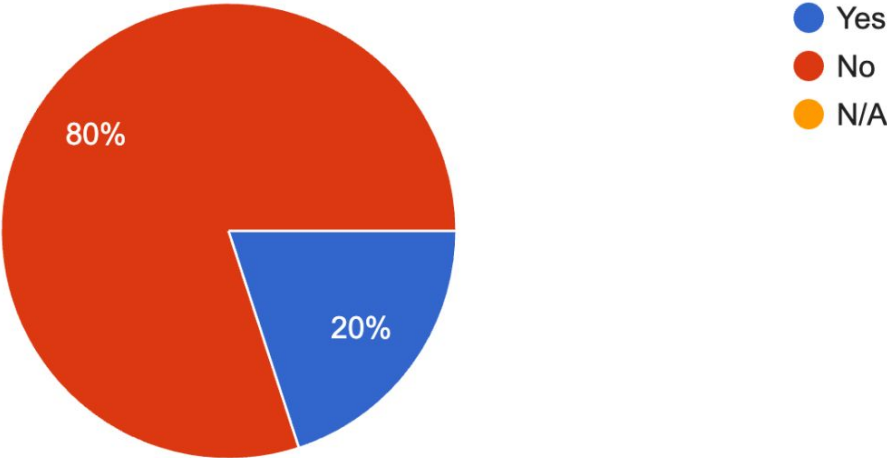
Are you using a free online textbook? (i.e. Open Educational Resources)

10 responses



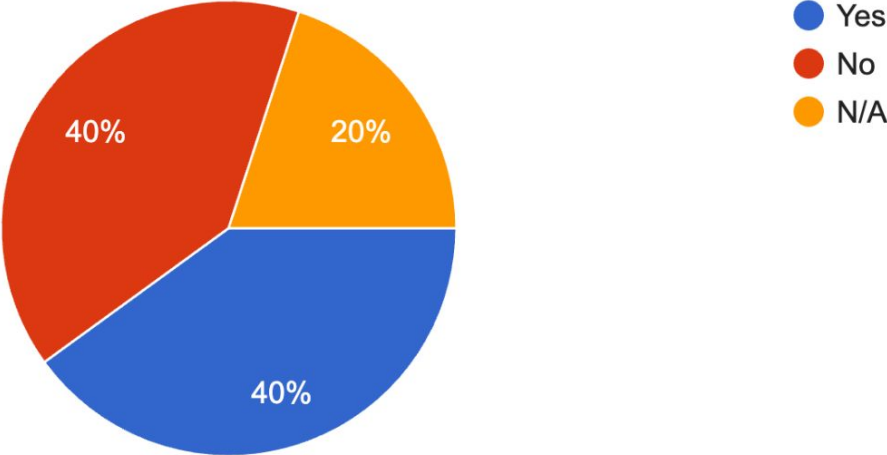
Did you receive a confirmation that your books were ordered? (yes or no or N/A)

10 responses



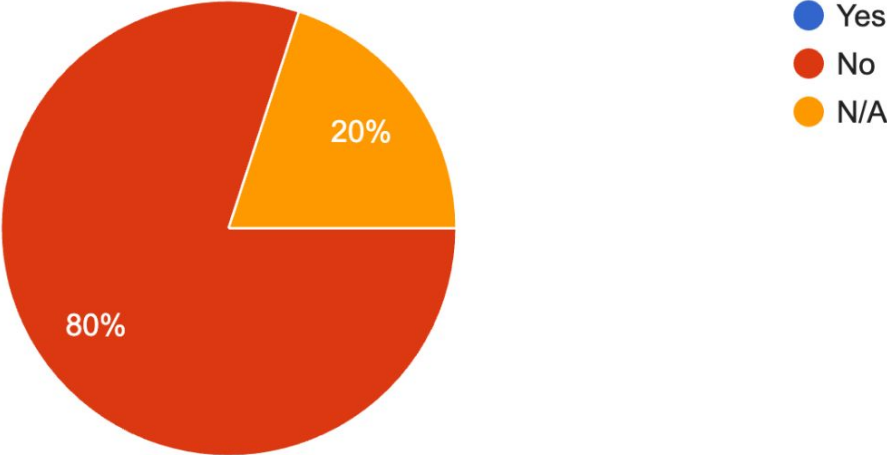
Were your class materials posted in the public schedule of classes after the registration period opened? (yes or no or N/A)

10 responses



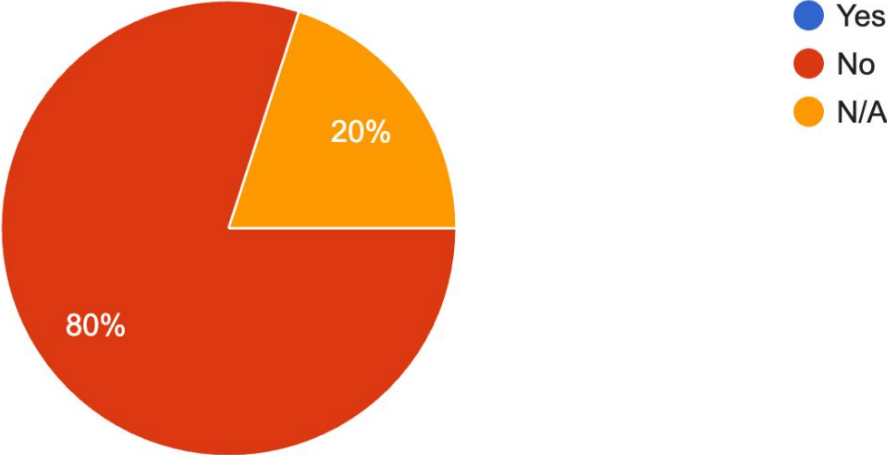
If there were any delays or issues processing your order, were you notified of them? (yes or no or N/A)

10 responses



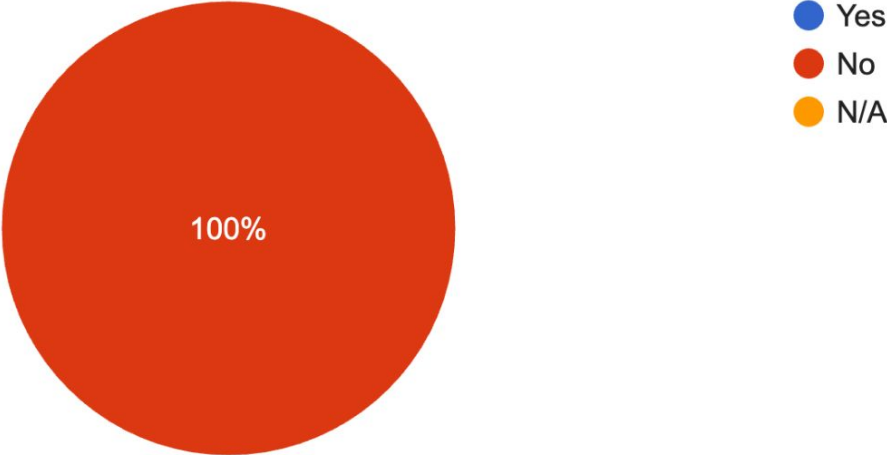
If there were issues or delays with your order, were alternative solutions provided to you? (yes or no or N/A)

10 responses



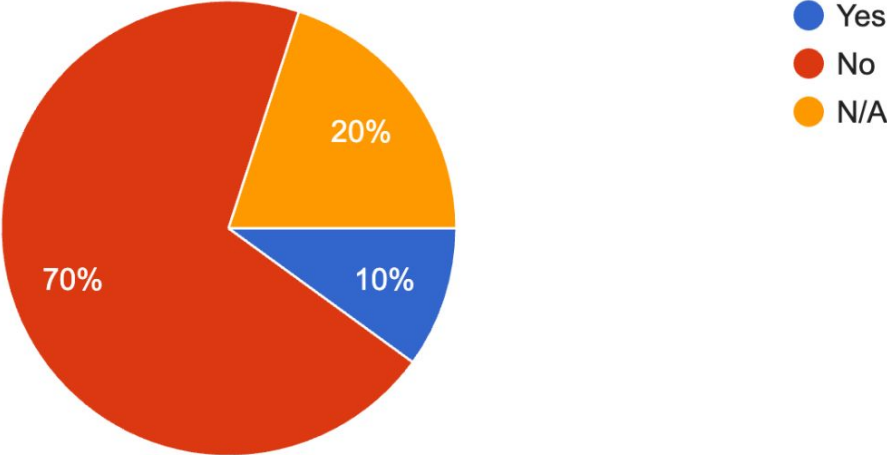
Did you get a confirmation when your books arrived and information about the price? (yes or no or N/A)

10 responses



Did the bookstore answer your emails or your students emails in a timely manner about book availability? (yes or no or N/A)

10 responses



Have your students shared any issues ordering, picking up, or receiving notifications about your course book or materials? What about books/materials for other college courses?

I placed the order for my textbooks in July and then, about a week before the quarter started, I went to the bookstore to verify they had them in stock and saw they had ordered less than five copies for my two 1A classes (which had 55 students enrolled between the two). Similarly, they ordered 3 copies of my 1B book (though 30 students were enrolled). I talked with a manager there and was told students have to place their order for the books and then the bookstore will get more copies because they only keep a certain number in stock. Unfortunately, many of my students didn't have the book at the start of the quarter. Ultimately, Valerie and Sheherazade helped me order several copies to have on Reserve in the library for upcoming quarters. This is just a work around for the problem though and didn't help my students this quarter. It would be best if the bookstore could address the issues going forward.

Please write any additional questions or comments here:

For the last 2 years since we transitioned to Follett, I have had cumulative issues every quarter--sometimes minor and others major, like this quarter. I get anxious when the adoption process because I rely on the materials so that students work in class, learning the foundational skills of college level reading for English 1A. Students have shared being distracted when reading articles online because of the bombardment of ads and unable to focus when reading from a screen at night. So not having their physical books is a major equity obstacle for students.