**Instructional Program Review Template Evaluation Rubric**

| **Template Items** | **Evaluation Criteria and Description** | **Excellent** | **Meets the Standard** | **Needs Some Improvement to Meet the Standard**  | **Needs Major Improvement to Meet the Standard** |
| --- | --- | --- | --- | --- | --- |
| **Mission Statement** | **Criteria**The mission statement1. clearly states the purpose of the program
2. indicates the primary function
3. Indicates the activities of the program
4. describes the programs’ aspirational goals for the future and what the program hopes to achieve
5. reflects the program’s priorities and values
6. indicates who the students and/or stakeholders are
7. is aligned to the college mission statement
8. is clear and concise

**Definitions**The program mission statement is a concise statement of the general values and principles which guide the curriculum. It sets a tone and a philosophical position from which follow a program’s goals and objectives. The program mission statement should define the broad purposes the program is aiming to achieve, describe the community the program is designed to serve, and state the values and guiding principles which define its standards.The mission statement is a public declaration that community colleges use to describe their founding purpose and major organizational commitments (i.e., what they do and why they do it). It may describe a school’s day-to-day operational objectives, its instructional values, or its public commitments to its students and community.Define Distinctive - (<https://www.edglossary.org/mission-and-vision/>; <https://assessment.uconn.edu/wp-content/uploads/sites/1804/2016/06/HowToWriteMission.pdf>; also based on material from the UCF Academic Program Assessment Handbook and material from the University of San Diego) | Exceeds expectations for all 8 criteria | Addresses all 8 criteria | Addresses 4 to 7 of the criteria  | Addresses fewer than 4 of the criteria  |
| **Program Learning Outcomes** **(PLO)** | 1. **Measurable Learning Outcomes -** All PLOs are stated in terms of measurable knowledge, skills, or behaviors
2. **PLO statements reflect levels of learning –** All PLOs show evidence of building towards higher order thinking skills
3. **Student-Centered** - All learning outcomes should focus on the student
4. **Uses language that is easily understood by students** – PLO statements are clear and easily understood by the student
5. **PLOs are Actionable** – the PLOs can be used for program improvement

**DEFINITIONS & EXPLANATIONS**PLOs encompass what students should be able to know, think, or do across all courses within a curriculum; course student learning outcomes are more specific and describe achievement expected in a particular course. **Measurable Learning Outcomes*** PLOs are often too broad to be measurable or too narrow to be of much use for program improvement.
* Avoid using verbs that are vague or cannot be objectively assessed

**PLO statements reflect levels of learning*** Depending on the course and program goals, PLOs may target a range of skills or cognitive processes. Bloom’s (1956) taxonomy of educational objectives differentiates between three domains of learning: cognitive, affective, and psychomotor.

**Student-Centered** * Effective PLOs will explain expectations for student behavior, performance, or understanding
* A common misapplication of objectives is for the teacher/presenter to state what he/she is going to do (e.g., “My plan this morning is to talk about…”), rather than what the student is expected to be able to do (e.g., “After this session, you should be able to…”).

**Uses language that is easily understood by students*** Uses language that is easily understood by students in clear language while avoiding jargon
* For instance, students in an entry-level of classes within their program need to have a clear idea of what they will get out of the classes that make up their certificate or degree (e.g., by the end of the program)
* Learning objectives tell students what is important.
* PLOs should be used to assess their learning progress as they work through the courses within their certificate or degree

**PLOs are Actionable*** PLOs that are actionable will provide departments with feedback and help to understand how to better facilitate student learning across the course within a degree or certificate
* Actionable PLOs help instructors within the program practice good course design.

(<https://web.uri.edu/assessment/course-level-outcomes/>; <https://academicprograms.calpoly.edu/program-learning-outcomes>; <http://ccoe.rbhs.rutgers.edu/forms/pdf/EffectiveUseofLearningObjectives.pdf>; <https://learninginnovation.duke.edu/blog/2017/03/learning-objectives/>) | Exceeds expectations for all 5 criteria | Addresses all 5 criteria | Addresses 3 to 4 of the criteria  | Addresses 2 or fewer of the criteria  |
| **FTES - Enrollment Trends** | What does the FTES data trend indicate? | FTES has improved over the time span | The FTES has decreased no more than 10% | FTES has decreased over the time span by 10% to 30% | FTES has decreased over the time span is greater than 30% |
| **FTES – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* The curriculum and course materials are current
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **FTES – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Sections - Enrollment Trends** | What does the data trend indicate about the number of sections offered? |  |  |  |  |
| **Sections – Narrative Explanation****Increase or decrease in sections explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Scheduling
* Instructional modality of the program course(s) delivery
* Increase in FTEF
* Changes in accreditation requirements or labor market trends
* Degree/certificates requirements
* Changes in state policy
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **~~Sections – Action Narrative~~** ~~(if needed)~~**~~Increase in sections with a decrease in FTES~~****Sections – Narrative Explanation****Increase or decrease in sections explanation** | **~~Narrative Criteria~~**~~Proposed actions in the narrative demonstrates…~~1. ~~Actions are informed by data~~
2. ~~Actions are within department control~~
3. ~~Actions are demonstrable~~
4. ~~Outcomes are measureable~~
5. ~~Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)~~

**Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Scheduling
* Instructional modality of the program course(s) delivery
* Increase in FTEF
* Changes in accreditation requirements or labor market trends
* Degree/certificates requirements

Changes in state policy | ~~The narrative Exceeds expectations – the narrative could be used as an exemplar~~The narrative Exceeds expectations – the narrative could be used as an exemplar | ~~The narrative includes all 5 of the criteria~~The narrative includes all 3 of the criteria | ~~The narrative includes 4 of the criteria~~The narrative includes 2 of the criteria | ~~The narrative includes fewer than 4 of the criteria~~The narrative includes fewer than 2 of the criteria |
| **Productivity - Enrollment Trends** | What does the data trend indicate about the productivity number? | The program productivity at or above 90% of the maximum attainable | The program achieves a productivity number within 85% to 90% of the maximum attainable  | The program productivity from 80% to 85% of the maximum attainable | The program productivity is below 80% of the maximum attainable |
| **Productivity – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Scheduling –
	+ Courses in the program are scheduled for efficiency
	+ Sequenced to allow for program completion
	+ Is student driven (e.g., when most students want to take class)
* Instructional modality of the program course(s) delivery
* Day one to census drop and add
* Course fill rate
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Productivity – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Course Fill Rate** | The average fill rate above or below 80% | 100% of all the courses offered have a fill rate of over 80% | Greater than 90% of all the courses offered have a fill rate of over 80%  | 70% to 90% of the courses have a fill rate of over 80% | Below 70% of the courses have a fill rate of over 80% |
| **Course Fill Rate – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Degree or Certificate Completion or Transfer
* Prerequisite
* Learning Community or Cohort
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Fill Rate – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Enrollment By Gender** | Enrollment by Gender is Consistent with the College: 55% Female/ 45% Male | Compared to the College, the Gender Enrollment gap is between 0% and 10% | Compared to the College, the Gender Enrollment gap is between 11% and 20% | Compared to the College Gender Enrollment gap is between 21% and 30% | Compared to the College Gender Enrollment gap is greater 31% |
| **Enrollment By Gender – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Enrollment by Gender– Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Enrollment Distribution by Declared Majors in the Program** | Gap in Enrollment Distribution by Declared Majors by Gender  | The Declared Majors by Gender gap is between 0% and 10% | The Declared Majors by Gender gap is between 11% and 20% | Compared to the College Declared Majors by Gender gap is between 21% and 30% | Compared to the College Declared Majors by Gender gap is greater 31% |
| **Enrollment Distribution by Declared Majors in the Program – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Enrollment Distribution by Declared Majors in the Program – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)

**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Enrollment by Ethnicity Trend** | Enrollment Distribution by Ethnicity is Consistent with the College: 5% African American | 30% Asian | 6% Filipinx | 26% Latinx | 1% Native American | 1% Pacific Islander | 29% White| 2% Decline to State | There are no DI ethnic groups whose enrollment distribution percentage is lower than the College | There is 1 DI ethnic group whose enrollment distribution percentage is lower than the College | There are 2 DI ethnic groups whose enrollment distribution percentage is lower than the College | There are 3 DI ethnic groups whose enrollment distribution percentage is lower than the College |
| **Enrollment by Ethnicity – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Enrollment by ethnicity – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)

**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Student Course Success Rate (All Students)** | What does the data trend indicate about overall course success? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Student Course Success Rate – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
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* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Student Course Success Rate – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
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**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Student Course Success Rate Gap- (Targeted and Non-Targeted)** | What does the data trend indicate about the course success gap between targeted and non-targeted ethnic groups? | There is no gap between the two groups | The gap between the two groups has decreased over the time span | The gap between the two groups has not changed over the time span | The gap between the two groups has increased over the time span |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Student Course Success Rate Gap (Targeted and Non-Targeted) – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
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| **Student Course Success Rate Gap Gap (Targeted and Non-Targeted) – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)

**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **Female Student Course Success Rates** | What does the data trend indicate about course success by gender? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Male Student Course Success Rates** | What does the data trend indicate about course success by gender? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Gender Student Course Success Rates – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Gender Student Course Success Rates – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)

**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |
| **African American Student Course Success Rates**  | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Asian Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Filipinx Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Latinx Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Native American Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Pacific Islander Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **White Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Decline to State Student Course Success Rates** | What does the data trend indicate about course success by ethnicity? | Course success has improved over the time span | Course success has been flat or decreased over the time span by no more than 1 percentage point | Course success has decreased over the time span by 2 percentage points | Course success has decreased over the time span by 3 or more percentage points |
| Course success rates are 78% or higher | Course success rates are between 70-77% | Course success rates are between 60-69% | Course success rates are less than 60% |
| **Student Course Success Rates by Ethnicity – Narrative Explanation** | **Narrative Criteria**Narrative demonstrates…1. An understanding of the trend
2. Reason for the trend(s) are provided
3. Reasons include items within department control

**Definitions, Examples and Explanations**Narrative reasons could reflect:* Culturally relevant pedagogy and/or curriculum
* Scheduling
* Instructional modality of the program course(s) delivery
* CTE labor market data
* Industry trends
* Outreach Initiatives
* Hiring Practices
 | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 3 of the criteria | The narrative includes 2 of the criteria  | The narrative includes fewer than 2 of the criteria |
| **Student Course Success Rates by Ethnicity – Action Narrative** (if needed) | **Narrative Criteria**Proposed actions in the narrative demonstrates…1. Actions are informed by data
2. Actions are within department control
3. Actions are demonstrable
4. Outcomes are measureable
5. Possible to accomplish including short term, as well as long term (e.g., aspirational and practical)

**Definitions, Examples, and Explanations** | The narrative Exceeds expectations – the narrative could be used as an exemplar | The narrative includes all 5 of the criteria | The narrative includes 4 of the criteria  | The narrative includes fewer than 4 of the criteria |