



**Black Lives Matter Action Plan
Student Services Division
April 2022**

Overview

The following action plan was developed by the student services division. To hold ourselves accountable towards actionable steps, we asserted to the community that our action plans would be posted quarterly. This plan is iterative and will be posted quarterly. The following action plan contains actionable steps to serve our Black students more adequately in student service areas including: Admissions & Records; Financial Aid; Psychological Services; Counseling; Disability Resource Center; Veterans Resource Center; EOPS/CARE/Foster Youth; Student Activities; and Student Affairs. We will continue to actively engage our students and personnel as we uncover and dismantle systemic barriers that disproportionately affect our Black students.

Department	Action	Status
Student Services Division	Publicly post Black Lives Matter (BLM) written statement and action plan.	Complete
	Hire an expert on racial trauma in the Black community to conduct a series of workshops, dialogue sessions, and a student conference intended to reach the following objectives: <ul style="list-style-type: none"> • create a sense of belonging for Foothill’s Black students; • create a space for discussions on racial trauma; • promote service leadership among Black students at Foothill; • promote research development among Black students; • conduct racial trauma trainings for counselors and Psychological Services counselors; and • serve as liaison between Black students and President’s Cabinet and administrators to report out themes of issues Black students face at Foothill. 	Complete
	In collaboration with Institutional Research office, conduct racial data analysis for each unit & publicly post findings.	Complete
	Share BLM plan an approach with the district to solicit feedback.	Complete
	Conduct focus group for Black students with topic of: What barriers can we remove in student services?	Complete
	Coordinate Professional Development forum for student services personnel: What does racial bias look like in student services?	Complete
	Ensure college equity plan aligns with Black Lives Matter Action Plan.	Complete
	Consult with Associated Student leadership on BLM action plan efforts to obtain their feedback and consultation.	Complete
	Conduct monthly meeting focused on BLM effort.	Ongoing

	Coordinate symposium for Black students on the topics of service leadership & research development.	Complete
	Launch racial trauma training for counselors, college wide.	Complete
	Hire up to 10 student health ambassadors that understand the Black student experience.	Complete
	Coordinate daylong conference for all Student Services personnel on the topic of Black Lives Matter to create a sense of urgency, educate on anti-racist approaches, and share examples of Black excellence.	Complete
Psychological Services and Personal Counseling	Conduct outreach to students in Umoja, Black Student Union and Harambe to improve access to mental health services.	In progress
	Hire a mental health ambassador that understands the Black student experience.	Complete
	Publicly post statement regarding mental health services for Umoja, BSU, and Harambe participants acknowledging/addressing intergenerational and racial trauma.	In progress
	Develop curriculum for Professional Development training and resources for Psychological Services counselors on Black racial trauma.	In progress
	Conduct focus group with students: Do Black students feel connected/comfortable with accessing Psychological Services? Why or why not? How can we create an environment that serves our Black population more intently?	Complete
	Hire a full-time psychologist with expertise in racial trauma.	In progress
Enrollment Services/ Admissions & Records	Proactively reach out to Black students who apply to Foothill and ensure they have ample support through each matriculation step. Track data through the process to determine barriers they face throughout the process.	Paused, redesign idea with all Student Services
	Identify Black students who did not receive priority registration and identify how we can support them through any barriers they face.	Paused, redesign idea with all Student Services
	In collaboration with our marketing and outreach office, host virtual registration workshops during the week of priority registration. Conduct analysis of new first-time students of if they take advantage of their priority registration block. Consider conducting a follow-up survey.	In progress
	Have A&R Argos reports updated to show ethnicity of each student	Completed
	Work in collaboration with Guided Pathway Onboarding Team and Equity Office to update banner welcome message to ensure it is student friendly and leads students to next steps in matriculation processes.	In progress, currently testing
	Conduct a collaborative meeting with outreach office to understand their outreach efforts in high schools and determine areas of collaboration for the new, incoming Black student population.	Complete for dual enrollment. General population is in progress.
	Collaborate with Financial Aid team to cross train A&R staff on financial literacy awareness.	Completed
	Conduct FAFSA workshops at local high schools (with high percentage of Black students) to complete it, regardless if they come to Foothill or not.	In progress

Financial Aid Office	Conduct focus groups with EOPS and other representative Foothill populations on obstacles/barriers on financial aid access and financial literacy.	In progress
	Create zoom recordings to welcome students of color to the learning communities/EOPS and FAFSA workshops.	In progress
	Work with Office of Online Learning to create Canvas post-able documents/videos.	In progress
	Begin disaggregation of ERF students – both funded and unfunded.	To begin
	Review triage process for late filers of financial aid to allow them to stay enrolled and stay successful.	In progress
	Conduct focus group with Equity Ambassadors on student employment barriers (I.e. does full time status as serve as barrier? Completion of units? What is the Ethnicity breakdown of student employees). Based on analysis, revise policies and practices to support students of color with an emphasis on Black students.	In progress
	Conduct financial literacy workshops for Black students with Community Cultural Wealth framework.	In progress
Office of Student Affairs & Activities	Lead the Student Affairs and Activities team by example in recognizing the difference between intent versus impact and remedying my mistakes as Dean of Students if or when my decisions do not reflect my support for Black student populations.	Ongoing
	Partner with Institutional Research Office in: <ul style="list-style-type: none"> • Conducting a racially conscious self-study and in-depth analysis of our data, practices, and student experiences as it relates to Student Conduct and Due Process; • Identifying student “droppers” by race, gender, etc. who received holds on their accounts due to conduct cases; and • Analyzing Food Pantry data and demographics of students being served 	In progress
	Develop equity-focused three-year action plan with quarterly and annual benchmarks based on self-study and data analysis results.	In progress
	Establish an equity and racially conscious framework to the work of the Behavioral Intervention Team.	In progress
	Together with Foothill’s Office of Equity, De Anza’s Office of Equity, De Anza’s Dean of Student’s Office, and Police department, develop response protocol for reported incidents of racial profiling by district police.	In progress
	Partner with Dean of Online Learning and Dean of Institutional Equity to facilitate workshop for faculty on Academic Integrity reporting from an Equity Lens.	In progress
EOPS/CARE/ Foster Youth	Work with Institutional Research Office to determine if there is a similar gap as with the general college in the success rate of Black students served in EOPS. Based on analysis, reflect on retention efforts/practices.	Ongoing
	Implement a recruitment plan by presenting program services in learning communities, such as but not limited to, Umoja/Athletics.	Ongoing
	Identify local community programs to build relationships to understand the needs of the community and prospective students that enroll. Assert follow-up to invitations.	Ongoing
	Recruit student employees who resemble the diversity of the program, making sure announcements are reaching Black students enrolled in EOPS.	Ongoing
	Build relationships with Student Service and Academic programs to refer students to EOPS.	Scheduled for Jan 21

	Establish Guardian Scholars (Foster Youth) Cooperative, Build relationship with community Foster Youth organizations, Santa Clara and San Mateo Counties (East Palo Alto and East Side)	In progress
	Incorporate equity education and implicit bias training for EOPS staff.	In progress
	Create a space for discussions as an ongoing practice in staff meetings to confront biases.	In progress
	Collaborate with Financial Aid and Outreach teams to identify potential EOPS students and expand reach.	Complete
	In order to provide immediate access to services, Foster Youth will be directed to engage in the EOPS/CARE Intake process and will be guided to next steps, regardless of program eligibility.	In progress
Counseling Division	Implement a pilot program beginning Fall 2020. We will assign randomly selected Black students to a counselor so they will have access to support from the time instruction begins in the Fall.	In progress
	Conduct data analysis of Black student usage of Counseling services. Examine the following: Do Black students make counseling appointments at the same percentage as the general population? Do they come back for a second appointment within the school year? Do they create comprehensive educational plans, and if so, how has that impacted their graduate or transfer rates within two years?	Complete
	Conduct focus groups and/or surveys of Black students to ask about their experience at Foothill College and what they think will help them succeed here.	Complete
	Expand Starfish to caseload disproportionately impacted groups. Conduct Starfish training for all counselors.	In progress
	Analyze success indicators for Umoja program.	Scheduled for Spring 21
	Identify Black students near graduation, help them complete the petition process.	Scheduled for Spring 21
	Identify Black students that requested prerequisite clearances but did not enroll in those classes.	Scheduled for Spring 21
Disability Resource Center/Veterans Resource Center	Partner with local high school districts that have a high percentage of students of color (Black students in particular) to create a more diverse SPED 8 program (high school recruitment program to transition special education students to Foothill College).	Ongoing
	Work with Institutional Research office to analyze Tools for Transition to Work and Community Based program data and demographic of students being served. Based on data analysis, determine plan to diversify the student population.	In progress
	Work with Institutional research office to analyze Veterans program and demographic of students being served. Based on data analysis, determine a plan to conduct more comprehensive outreach/in reach of vets of color to ensure they are accessing benefits.	In progress
	Work with Institutional research office to conduct comprehensive analysis of services offered, who is accessing services, and a satisfaction survey – all with analysis by disproportionately impacted groups. Research best practices for DRC/VRC Black communities at other colleges. Based on analysis/research, work with the DRC/VRC teams to determine action plan.	In progress