

## Student Survey

This survey is being conducted to ask students about their use, familiarity, and experience with Foothill's academic support services. Your information will help the college offer services that best fit your needs. Participation is voluntary and you can skip any questions you want. This survey should take about 10 minutes to complete. All information is confidential and your answers will be reported as a group. If you have any questions, please contact Elaine Kuo at (650) 949-6198. Thank you for your help.

Student I.D. Number \_\_\_\_\_

1. How many quarters have you been at Foothill College?  
a. 1-3 quarters    b. 4-6 quarters    c. 7-9 quarters    d. 10 or more quarters
  
2. What are your reasons for attending Foothill College? Check all that apply  
 I want to earn a degree/certificate from Foothill College  
 I want to transfer to a four year college or university  
 I want to go into a Career Program (e.g. Dental Assist., Veterinary Tech, Music Tech)  
 I want to improve my skills for career/academic advancement  
 Enrichment  
 Other (please explain) \_\_\_\_\_
  
3. How many hours are you on campus each week?  
a. 1-5 hours    b. 6-10 hours    c. 10-15 hours    d. 16 or more hours
  
4. What number of units are you currently taking?  
a. 1-3 units    b. 4-6 units    c. 7-9 units    d. 10-12 units    e. 13 or more units
  
5. What are the best hours for you to receive academic support services? Check all that apply.  
 Early morning (7 a.m. - 10 a.m.)                       Morning (10 a.m. - Noon)  
 Afternoon (Noon - 3 p.m.)                                       Late Afternoon (3 p.m. - 5 p.m.)  
 Evening (5 p.m. - 8 p.m.)                                       Late Evening (8 p.m. - Midnight)
  
6. What was the first math course that you took at Foothill? Choose one.  
 Math 230/231     Math 220/221     Math 105     NCBS 401A/B
  
7. What was the first English/ESL course that you took at Foothill? Choose one.  
 English 100     English 110     ESLL 25/26     ESLL 236/237  
 ESLL 226/227     ESLL 210A/B     ESLL 200A/B
  
8. Which classes are you taking or have taken that you find/found difficult?  
\_\_\_\_\_  
Why?  
\_\_\_\_\_

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Why?

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9. Please circle any academic support services you have used on campus.

Adaptive Learning and Disability Resource Center	Media Center
Assessment Services Office	MFUMO
Career/Transfer Center	Pass the Torch
CTIS Computer Center	PSME Tutorial Center
Cooperative Work Experience Program	Puente
Counseling	Transition to Work Program
Extended Opportunity Program and Services (EOPS)	Tutorial Center
First-Year Experience Learning Community	Veterans Affairs
Library Services	

10. How did you find out about these academic support services? Please check all that apply.

My instructor suggested it       My instructor required students to go  
 Word of mouth/from a friend       I found it online  
 Walking by       Other: \_\_\_\_\_

11. If your instructor/professor felt you would benefit from an academic support service, how likely would you be to use it? Please choose one.

Very likely     Somewhat likely     Less likely  
 Not likely (please explain) \_\_\_\_\_

12. Have you ever repeated a course?     Yes     No     I didn't know I could

12a. If you repeated a course, did you use academic support services?     Yes     No

12b. If yes, did those services help you feel more confident in passing the class you were repeating?     Yes     No

13. If you have used an academic support service, but stopped, why did you stop?

Limited time       Family obligations       Did not need it  
 Work obligations       Bad experience       Long waiting time  
 Limited availability of services       Other \_\_\_\_\_

14. If you have never used any academic support services, why haven't you?

Limited time     Family obligations     Work obligations  
 Bad experience     Long waiting time     Did not need it  
 Did not know about it     Limited availability of services  
 Other \_\_\_\_\_

15. Do you have suggestions about how Foothill can let students know about academic support services such as tutoring?

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